

ADVICE FOR ASSISTING PEOPLE FROM OTHER COUNTRIES WHO ARE EXPERIENCING DIFFICULTIES

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GENERAL ADVICE

If you encounter a problem and need assistance, we do not have an advice/support worker but hope that this advice will help you. Please contact us if there are areas that you feel we have not covered. **Tel: 028 9066 3145 E-mail: info@embraceni.org**

Advising people from other countries who are encountering difficulties

Churches, congregations, groups and individual Christians sometimes encounter people from other countries who are in crisis situations and have difficulty because many do not have access to the same entitlements as local people. Resident minority-ethnic people may also experience difficulties because of racist attitudes. These situations often raise complex immigration issues. It is always best to ask an expert for advice in individual cases. (It is illegal to give immigration advice without a licence.)

The **Citizens Advice** bureau for your local area can provide information on general enquiries. For local contacts see www.citizensadvice.co.uk/pages/bureaux/

The **Law Centre NI** provides free advice on all concerns about immigration status and rights. **Law Centre help lines: Belfast (028) 9024 4401 and Derry (028) 7126 2433.** Advice lines are open 9.30am to 1pm Monday to Friday. The Law Centre's **immigration advice booklet** in 15 languages informs people about advice agencies that can help them. It can be found at

www.lawcentreni.org/Publications/Immigration%20Advice%20Booklet%202010%20web%20version.pdf . Your **Rights in Northern Ireland, a guide for migrant workers**, is a guide to rights, responsibilities and services in immigration, employment, housing, social security, health and social services, education, equality and human rights etc. It is available in 10 languages, and can be found at: www.lawcentreni.org/publications/migrant-workers.html

You may find it helpful to contact **local support organisations** or forums. See www.migrationni.org/support-organisations. For example, people in the South Tyrone/South Derry area can phone **STEP www.stepni.org (South Tyrone Empowerment Programme)** for advice and support. **STEP Support Centres** are located in **Dungannon (028) 8775 0211**, and **Magherafelt (028) 7963 3079**.

If you are approached by a family in need from the Roma community in Belfast, please contact the Romanian Roma Community Development Coordinator, **Tel: (028) 9023 7519 Mob: 077 3009 5904**. There is also a bi-lingual Roma Health Liaison Officer as part of the Roma Health Project at Bryson Intercultural, 123 Ormeau Road, Belfast, **Tel: (028) 9072 7920 Mob: 077 1507 9968 Web: www.mcrc-ni.org/index.php?option=com_content&task=view&id=14&Itemid=19**

If a person agrees, the **Honorary Consuls** of the home country can help in certain circumstances. (Honorary Consuls are appointed by the embassies of other countries to help to represent them and provide a link between nations, cultures and people. They also provide assistance when problems arise.) **Honorary consuls** are listed online at ca-ni.org

Someone might be able to claim asylum

If someone has a well-founded fear of persecution in their own country they may be able to claim asylum / sanctuary here.

They should be advised to go to the **Bryson One-Stop Service for Asylum Seekers** who have a 24-hour advice and support service for people seeking asylum.

Bryson One-Stop Service for Asylum Seekers, 123 Ormeau Road, Belfast BT7 1SH

Tel: (028) 9244 8448 E-mail: info@brysononestopservice.com

Website: www.brysongroup.org/index.php?option=com_alphacontent§ion=1&cat=1&task=view&id=139&Itemid=72

Their **emergency out of hours number** for asylum claimants in need of assistance is **(028) 9024 2025**.

Alternatively people could be encouraged to explore their options with the **Law Centre NI** who will be able to give free advice on all concerns about immigration status and rights. **Law Centre help lines: Belfast (028) 9024 4401 and Derry (028) 7126 2433**. Advice lines are open 9.30am to 1pm Monday to Friday.

Someone has been successful in applying for asylum and has been asked to leave their state-funded (NASS) accommodation

These people should have been advised about how to proceed but if someone has not been, they should be put in touch with Extern's Multidisciplinary Homeless Team which is funded to assist new refugees, **Tel: (028) 9033 0433**.

There is also a helpful **Refugee Transition Guide** which all new refugees should have. See <http://belfastcity.gov.uk/community/goodrelations/goodrelations-projects.aspx>

Someone has had an asylum claim refused and their appeal turned down but they are unable to return home and are destitute

People may be unable to return to their home countries for a number of reasons (e.g. their state of health, their country will not accept them back, or it would be unsafe for them to travel). (You can read more about the asylum system at www.embraceni.org/category/information/asylum/.)

Ensure that they have claimed hardship vouchers known as **Section 4** support. The **Bryson One-Stop Service for Asylum Seekers** can advise. (This support is only available to some people and only if they agree to return home as soon as it is feasible.)

Bryson One-Stop Service for Asylum Seekers, 123 Ormeau Road, Belfast BT7 1SH **Tel: (028) 9044 8448 E-mail: info@brysononestopservice.com**

Website:

http://www.brysongroup.org/index.php?option=com_alphacontent§ion=1&cat=1&task=view&id=139&Itemid=72

If people are ineligible for Section 4 vouchers, or cannot survive on the limited access to goods that they allow, or have a special need (e.g. for medical prescriptions) the groups listed below, can help with accessing practical assistance.

The Northern Ireland Community of Refugees and Asylum Seekers (NICRAS), 143A University Street, Belfast, BT7 1HP

Tel: (028) 9024 6699 E-mail: info@nicras.org.uk

NICRAS is a refugee-led support organisation.

The Red Cross in Belfast

Services Manager Neil McKittrick

Tel: (028) 9073 5350

E-mail: nmkittrick@redcross.org.uk

(Support organisations such as these may come to EMBRACE for assistance from our Emergency Fund. We do not give money or goods to people directly but rely on other properly constituted groups to validate applications for assistance.)

Some people may get to the stage where they realise that their case for asylum cannot succeed and that they will have to return home. **Refugee Action** assists the UK Government with Assisted Voluntary Return and Reintegration (AVRR) programmes: VARRP (Voluntary Assisted Return and Reintegration Programme), AVRIM (Assisted Voluntary Return for Irregular Migrants) and AVRFC (Assisted Voluntary Return for Families and Children).

www.refugee-action.org.uk/ourwork/assistedvoluntaryreturn.aspx

For general enquiries phone Refugee Action **Tel: 020 7654 7700**.

People need to be made aware that an application for voluntary return will result in their asylum application being withdrawn and may result in a re-entry ban to the UK for up to five years.

Someone is anxious about a friend or family member who is in immigration detention

Find out if the detainee has a solicitor and ensure that they have been contacted.

If possible, ascertain where the person is being held and if they can be contacted by mobile phone.

Access free advice through the **Law Centre NI help lines: Belfast (028) 9024 4401** and **Derry (028) 7126 2433**. Advice lines are open 9.30am to 1.00pm Monday to Friday. Outside office hours phone the **Refugee Action Group (RAG) Immigration Emergency Helpline: 0800 400 495** where a volunteer will forward the information for action.

If the person is detained in **Larne House** and would benefit from Christian pastoral care, ask EMBRACE to contact the group of local clergy who act as chaplains.

Someone is here without proper papers

This can be a complicated issue and anyone seeking to help such a person should contact an organisation such as the **Law Centre (NI)** for free advice. The Law Centre is also able to advise on all concerns about immigration status and rights. **Law Centre help lines: Belfast (028) 9024 4401** and **Derry (028) 7126 2433**. Advice lines are open 9.30am to 1.00pm Monday to Friday. The **Migrant Help** helpline for distressed foreign nationals is **01304 203977**

Someone is short of money and has no right to state benefits

Even if someone appears not to be entitled to benefits, they may be able to get some welfare assistance under certain conditions. *However, it is important to get advice before applying for benefits as applying in error may affect immigration status.*

Citizens Advice can advise. See www.citizensadvice.co.uk/pages/bureaux/ for a list of local bureaux. **Advice NI** (www.adviceni.net) has a referral service: **Tel: (028) 9064 5919** for information on Advice Centres in your area.

The **Law Centre NI** is also able to advise on all concerns about immigration status and rights, without charging a fee. **Law Centre help lines: Belfast (028) 9024 4401 and Derry (028) 7126 2433.** Advice lines are open 9.30am to 1pm Monday to Friday.

Migrants in the South Tyrone/South Derry area can phone **STEP** www.stepni.org (**South Tyrone Empowerment Programme**) for advice and support as well. **STEP Support Centres** are located in **Dungannon (028) 8775 0211**, and **Magherafelt (028) 7963 3079**.

Many people, however, will have no entitlement to public support and have to rely on charity. It is up to your own discretion whether you provide cash support. Some churches have provided food parcels or toiletries instead. **St Vincent de Paul** may be a source for clothes or household goods for people of any or no faith background. They have groups throughout NI and drop-in centres in **Armagh, Coalisland, Cookstown, Craigavon, Downpatrick, Kilrea & Lurgan**. Contact details www.svp.ie/What-We-Do/Local-Offices/North-Region.aspx

Other local support organisations include the **Salvation Army**.

Where people are willing, **Refugee Action** can help people from outside the European Economic Area to return home. For enquiries to Refugee Action, Phone Freephone **0808 800 0007** or email choices@refugee-action.org.uk Encourage people to seek advice, for example, from Belfast Migrant Centre or the Law Centre NI before pursuing voluntary return as it is a big step and can have negative consequences.

EMBRACE channels assistance from churches to destitute migrant workers through the EMBRACE On the Street project and our Emergency Fund but the support is always given through the homelessness organisations and other charities. We do not give money or goods to people directly but rely on other properly constituted groups to validate applications for assistance.

Someone from another country has no right to state benefits is destitute and has a child

Regardless of the entitlements of the adults, the welfare of all children is the responsibility of their local **Health and Social Care Trust**. The 6 Northern Ireland Trusts can be accessed at www.hscni.net/index.php?link=trusts and you should contact the duty Social Worker. This will not always provide a long-term solution. Trusts may only support people for a short time and then encourage them to return home. (If you agree to buy air tickets for someone to return home, it is important that you do not arrange travel for a child as you may not be able to ensure that it is appropriate for the child to be moved to another country with the adult/adults concerned.)

Even if someone appears not to be entitled to benefits they may be able to get some welfare assistance under certain conditions. *However, it is important to get advice before applying for benefits as applying in error may affect immigration status.*

Citizens Advice can advise. See www.citizensadvice.co.uk/pages/bureaux/ for a list of local bureaux. Advice NI (www.adviceni.net) has a referral service: Tel: **(028) 9064 5919** for information on Advice Centres in your area.

The **Law Centre NI** is also able to advise on all concerns about immigration status and rights, without charging a fee. **Law Centre help lines: Belfast (028) 9024 4401 and Derry (028) 7126 2433.** Advice lines are open 9.30am to 1.00pm Monday to Friday.

Migrants in the South Tyrone/South Derry area can phone **STEP** www.stepni.org (**South Tyrone Empowerment Programme**) for advice and support as well. **STEP Support Centres** are located in **Dungannon (028) 8775 0211**, and **Magherafelt (028) 7963 3079**.

Many people, however, will have no entitlement to public support and have to rely on charity. It is up to your own discretion whether you provide cash support. Some churches have provided food parcels or toiletries instead. St Vincent de Paul may be a source for clothes or household goods for people of any or no faith background. www.svp.ie/What-We-Do/Local-Offices/North-Region.aspx. They have groups throughout NI and drop-in centres in **Armagh, Coalisland, Cookstown, Craigavon, Downpatrick, Kilrea & Lurgan.**

EMBRACE channels assistance from churches to destitute migrant workers through the EMBRACE On the Street project and our Emergency Fund but the support is always given through the homelessness organisations and other charities. We do not give money or goods to people directly but rely on other properly constituted groups to validate applications for assistance.

Someone has housing problems (e.g. poor conditions or rent arrears)

The **Housing Rights Service** www.housingrights.org.uk/helping-public can give advice during office hours Tel: **(028) 9024 5640** and useful information can also be found at the website www.housingadviceni.org developed by Housing Rights Service and Shelter.

Someone is homeless and destitute and has no right to state support or access to social housing

Extern's Multidisciplinary Homeless Team assists homeless people (or those at risk of homelessness) especially where there are complex needs e.g. addiction, poor mental health, etc. **Tel: (028) 9033 0433.**

Migrants will often not have any right to social housing except in certain circumstances. The Northern Ireland Housing Executive (NIHE) will not provide housing to those with no right to state support. However, the NIHE must at least give advice to someone who is homeless and advise them on finding accommodation.

Northern Ireland Housing Executive (NIHE)

Tel: 034 4892 0900 For assistance out of normal office hours and on public holidays telephone **(028) 9504 9999**. Their district offices can be accessed here:

www.nihe.gov.uk/index/about/contact_us_home/your_nearest_office.htm

The **Housing Rights Service** www.housingrights.org.uk/ can give advice during office hours **Tel: (028) 9024 5640**

The **Simon Community NI (SCNI)** assists migrants and local people without distinction and provides a free centralised helpline **0800 171 2222**.

Where people have no right to public funds, they are often ineligible for beds in hostels that are funded by public funds through the Housing Executive.

There are some organisations in Belfast that can help people faced with sleeping rough.

The Welcome Organisation in Belfast is skilled at addressing the multiple needs of destitute people and provides a **Homeless Persons Drop-in Centre** and **Support Services, Day and Night Street Outreach** and **Crisis Accommodation** for women.

Tel: (028) 9024 0424, out of hours (10pm – 8am) call **078 9493 1043**

Web: www.welcomebelfast.org/

Homeless Persons Drop-in and Support Centre

The Welcome Organisation, 1a Divis Tower, Divis Street, Belfast BT12 4AP

Tel: (028) 9024 0424, out of hours (10pm – 8am) call **078 9493 1043**.

E-mail: info@homelessbelfast.org

The **Homeplus Day Centre** in University Street, Belfast is a daily drop-in centre for homeless migrant workers and refugees and offers advice, hot meals, washing facilities and emotional support. Contact **Homeplus NI**, 113 University Street, Belfast BT7 1HP.

Tel: (028) 9031 5774 or **078 5733 2264** **E-mail: manager@homeplusni.org**

Someone is homeless and destitute, has no right to state benefits and is abusing drugs or alcohol

Extern's Multidisciplinary Homeless Team assists homeless people (or those at risk of homelessness) especially where there are complex needs e.g. addiction, poor mental health, etc. **Tel: (028) 9033 0433.**

Where people have no right to public funds they are often ineligible for beds in hostels that are funded by public funds through the Housing Executive.

The **Simon Community NI (SCNI)** assists migrants and local people without distinction and provides a free centralised helpline **0800 1712222**. They have a **Harm Reduction Service** that aims to assist homeless substance users to reduce the harm associated with drug and/or alcohol use while they are living in a Simon Community project and when they move back into the community.

There are some organisations in Belfast that can help.

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Tel: (028) 9024 0424, out of hours (10pm – 8am) **077 5380 7649**

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E-mail: info@homelessbelfast.org

The **Homeplus Day Centre** in University Street, Belfast is a daily drop-in centre for homeless migrant workers and offers advice, hot meals, washing facilities and emotional support. **Homeplus NI**, 113 University Street, Belfast, BT7 1HP **Tel: (028) 9031 5774** or **078 5733 2264** **E-mail: manager@homeplusni.org**

Addiction NI can help anyone with counselling for drug or alcohol addiction if they can be contacted by telephone. Their advice line can be reached at **(028) 9066 4434** or email **enquiries@addictionni.com** to find out about treatment programmes, **<http://nicas.info/help/>**

The **Health and Social Care Trusts** may also be of help.

Find your local trust at **www.hscni.net/index.php?link=trusts**

EMBRACE channels assistance from churches to destitute migrant workers through the EMBRACE On the Street project and our Emergency Fund but the support is always given through the homelessness organisations and other charities. We do not give money or goods to people directly but rely on other properly constituted groups to validate applications for assistance.

Someone is a victim of domestic violence but is unable to leave their accommodation because they would become homeless, as they have no access to social housing

Before you take any action ensure that you have the permission of the victim.

Victims of domestic violence may be able to take shelter in a refuge run by **Women's Aid Federation NI**. There are shelters throughout Northern Ireland and a 24-Hour Domestic & Sexual Violence Helpline: **0808 802 1414** Email: 24hrsupport@dvhelpline.org and text support: 077 9780 5839. The Helpline is free from all landlines and mobiles and open to *all women and men* affected by domestic and sexual violence. A translation service is available and there are information leaflets in 12 languages. See website at www.womensaidni.org/

Women's Aid can also provide advice about getting an occupation order where the abuser can be forced to leave the home and in an emergency the PSNI may be called, but in either case, there is no guarantee that the Home Office, UK Visas and Immigration will not be involved. So people with problems over their immigration status may wish to consult the **Law Centre NI** who will be able to give free advice on all concerns about immigration status and rights. **Law Centre help lines: Belfast (028) 9024 4401 and Derry (028) 7126 2433**, available from 9.30am to 1.00pm Monday to Friday.

You suspect that someone has been trafficked*

If you feel that someone is in immediate danger dial 999. Report other suspicions to the **PSNI** on **0845 600 8000** or the 101 non-emergency number. Remember that traffickers are usually part of organised crime gangs and so you should not confront them. Let the police do their job.

You can also report suspicious activity through the **Crimestoppers** confidential line **0800 555 111**.

The **Law Centre NI** can provide free and confidential specialist legal advice to victims and advisers through its daily advice line 9.30am-1pm **028 9024 4401**. Individuals can also be advised through the 24-hour **Migrant Helpline 07766 668 781** E-mail: mhl@migranthepline.org

The Law Centre has prepared **Exploited**, a leaflet in 12 languages, Albanian, Brazilian Portuguese, Czech, French, Lithuanian, Malaysian, Mandarin, Portuguese, Romanian, Russian and Thai which might help. See:

www.lawcentreni.org/Publications/Migrant%20Workers/Trafficking%20Leaflet.pdf

Where a child is concerned, the local **Health and Social Care Trust** should be contacted. The 6 Northern Ireland Trusts can be accessed at www.hscni.net/index.php?link=trusts and you should contact the duty social worker. There is also a **Child Trafficking Help and Information Line 0800 107 7057** and an NSPCC 24-hour **Child Protection Helpline 0800 800 5000**.

*'Trafficking involves transporting people away from the communities in which they live and forcing them to work against their will using violence, deception or coercion. When children are trafficked, no violence, deception or coercion needs to be involved: simply transporting them into exploitative conditions constitutes trafficking. People are trafficked both between countries and within the borders of a state.'

Definition by Anti-Slavery www.antislavery.org/english/slavery_today/trafficking.aspx

You suspect that a child is under the control of people who are not his/her parents

Depending on the situation, you may want to contact a social worker at one of the **Health and Social Care Trusts**. The 6 Northern Ireland Trusts can be accessed at www.hscni.net/index.php?link=trusts and you should contact the duty Social Worker. Dial **999** if you feel the situation is urgent.

There is also a **Child Trafficking Help and Information Line 0800 107 7057** and an NSPCC 24-hour **Child Protection Helpline 0808 800 5000**.

Someone is being exploited at work

The local **CAB** (see www.citizensadvice.co.uk/pages/bureaux/) or the **Advice NI** line **(028) 9064 5919** can refer you to an advice centre in your area. Certain forms of severe exploitation and forced labour are regarded in law as trafficking, see **You suspect that someone has been trafficked** (page 14).

People who want to learn more about their rights can contact the **Pay and Work Rights Helpline** visit the website: www.gov.uk/pay-and-work-rights-helpline or Tel: **0800 917 2368**, Text phone **0800 121 4042**. If someone is or might be receiving less than the legal minimum wage, they should contact the **National Minimum Wage Helpline**, Tel: **0845 6500 207**.

If the person is in a trade union, he/she should be encouraged to talk first to their trade union representative. If they are not, they can call the **Law Centre NI** for free advice via the help lines: **Belfast (028) 9024 4401** and **Derry (028) 7126 2433**. The Irish Congress of Trade Unions has a migrant worker support unit that can be accessed on **(028) 9031 9644** or email kasia.garbal@ictuni.org.

The **Labour Relations Agency (LRA)** www.lra.org.uk can also help. The web site has an alternative language section. Advice can be given over the telephone: **(028) 9032 1442**. When telephoning, ask for the 'Enquiry Point'.

The **Department of Employment and Learning (DEL)** has an **Employment Agency Inspectorate** responsible for ensuring that recruitment agencies and businesses comply with the law. Contact their inspectors by e-mail eai@delni.gov.uk, call **(028) 9025 7554** or make an online complaint www.delni.gov.uk/eai-complaint-form1.pdf

The **Gangmasters Licensing Authority (GLA)** was set up to curb the exploitation of workers in agriculture, horticulture, forestry, shellfish gathering and associated processing and packaging industries. To report concerns in confidence **Tel: 0800 432 0804**, Monday to Friday 9am – 5pm or leave a message outside these hours. (Multilingual staff are available.) You can also call 0115 959 7049 and leave a message outside office hours using this number, or phone 0115 959 7052 to speak to one of the intelligence team. The GLA website has information in Latvian, Lithuanian, Polish, Portuguese, Slovakian and other languages. <http://gla.defra.gov.uk/index.asp?id=1013184> Contact details for officers in N Ireland are: Nigel Stockdale, **mob: 078 2579 7102** or **email: nigel.stockdale@gla.gsi.gov.uk** and Christine Howe, **mob: 078 2579 7103** or **email christine.howe@gla.gsi.gov.uk**

If you have a concern about health and safety at a workplace, you can telephone the **Health and Safety Executive for Northern Ireland** on **0800 0320 121** or visit its website www.hseni.gov.uk. The Executive also produces leaflets in various languages, which can be obtained by telephoning the number above.

Someone is the victim of racist abuse/ a racist crime

Before you take any action, ensure that you have the permission of the victim. Many people fear making the situation worse by making a complaint. Where people are willing, there a number of ways of reporting the incident.

The **Police Service of Northern Ireland (PSNI)** has published *Hate Crime, Racial Incidents: Protecting your Rights*. This is available in Urdu, Hindi, Arabic, Italian, Portuguese, Traditional Chinese, and Simplified Chinese. You can report a hate crime online at www.urzone.com/hatecrime/hatecrime.asp but in an emergency you should dial **999**, and for non-emergency calls use 101.

The **Northern Ireland Housing Executive (NIHE)** encourages reporting of neighbourhood harassment to their district offices. Contact details can be found at www.nihe.gov.uk/index/about/contact_us_home/your_nearest_office.htm. They have also published a **Hate Harassment Support Pack** for groups that are likely to be targeted.

The NIHE also highlights the police-funded **Hate Crime Victim Support Advocacy Service** www.nihe.gov.uk/victim_support_advocacy_service.pdf Phone **(028)9043 8962** or E-mail linguualsupportworker@nicem.org.uk. The service covers all of Northern Ireland with one worker for Belfast and Mid-Ulster (Aleksandra Lojek-Magdziarz), another based in Derry~Londonderry to cover the Northwest (Agnieszka Luczak) and Ivy Ridge who works out of Ballymena and also looks after cases in Ballymoney, Coleraine, Larne and Moyle.

There are local initiatives in some areas, for example, in South Belfast the Chinese Welfare Association and the Polish Association NI support bilingual community safety advocates, Simon Ling, CWA, Mobile **07888 398630**, Tel: **(028) 9028 8277**, E-mail simon@cwa-ni.org or Aleksandra Lojek-Magdziarz on Mobile: **07916 574225**.

The **Equality Commission for Northern Ireland** is the body responsible for preventing discrimination and promoting equality. It covers various areas of discrimination including gender, race, disability, sexual orientation, marital status and religious or political belief. It can be contacted by telephone **(028) 9050 0600** or at the website www.equalityni.org.

Someone is unsure whether he/she is entitled to emergency medical help

Everyone is entitled to emergency medical assistance either from hospitals or family doctors, although not all general practitioners are aware of this.

Someone has difficulty registering with a family doctor (G.P.)

People's right to register with a family doctor depends on the nature of their immigration status. Doctors should be encouraged to submit applications to the NI Health and Social Care (HSC) Business Services Organisation (BSO) to make a decision, rather than assuming that everyone from a certain country or ethnic group is ineligible. If people fail to find a doctor who will register them they can contact one of the Law Centre NI advice lines, **Belfast (028) 9024 4401** and **Derry (028) 7126 2433**. Advice lines are open 9.30am to 1pm Monday to Friday.

Roma people can be put in touch the bi-lingual Roma Health Liaison Officer as part of the Roma Health Project at Bryson Intercultural, 123 Ormeau Road Belfast. **Tel: (028) 9031 5774, Mobile 077 1507 9968**.

Some publications that provide helpful information

The Department for Employment and Learning (DEL) has produced a guide, *Living and Working in Northern Ireland*

www.delni.gov.uk/living_and_working_in_northern_ireland_09_10.pdf

Gems NI, has compiled a *Living in Belfast* pocket integration guide for new migrants.

www.gemsni.org.uk/bipp/PDFs/LivingInBelfast.pdf

The Law Centre (NI) in association with the Northern Ireland Human Rights Commission has produced *Your Rights in Northern Ireland: A Guide for Migrant Workers* available online in several languages. See

www.lawcentreni.org/publications/migrant-workers.html

EMBRACE produces an annual information update. The latest is *Embracing Diversity; Information Update 2014*

www.embraceni.org/category/about-us/embrace-resources/