

A word of **Welcome**



Some words and phrases of greeting for people living in Northern Ireland whose first language is not English.



A Word of Welcome

This booklet aims to encourage you to learn a few words of welcome in different languages.

In the booklet you will find words of greeting and their translations into English. We have also included pronunciation tips; however, the best way to learn a language is to find native speakers.

We recommend that you find someone in your community, workplace or place of worship who speaks the language. This is an excellent way to improve your language skills and meet new friends.

Say a word of welcome!

Audio pronunciation for many of the words can be found on: **www.bbc.co.uk/languages/other/quickfix**

Enjoy!

Mabuhay أهلا وسهلا bem-vindo 欢迎 witamy

Please visit the EMBRACE NI website
www.embraceni.org to find out more about migration today.

A Good Neighbour Agreement

The Housing Executive believes that we should treat our neighbours with respect and look out for them in times of need. We should especially be vigilant in the care of the vulnerable and elderly in our community. We believe that by being a good neighbour you will be contributing to a more positive, confident and outward looking community.

What can you do to be a good neighbour?

- Respect for all neighbours and their property and fairness in dealing with everyone, irrespective of their religion, race, sexual orientation, ability, culture or political belief.
- Care for the elderly, the lonely, the less fortunate and vulnerable in the community.
- Accept that everyone is different and be tolerant of the lifestyles of others, particularly with regard to noise levels.
- Be responsible for the behaviour of your children and anyone visiting your home.
- Respect the rights of children and young people to play and meet in a safe and happy environment.
- Respect the environment in which you live through upkeep of a clean and tidy neighbourhood free from anti-social behaviour.
- Recognise that a good community spirit benefits all, through healthy interaction and mutual support in dealing with local problems.

- If any problem arises, every resident has the right to approach any constituted group set up by the residents, the Housing Executive or any other statutory body, so that the problem may be sorted out amicably and to the satisfaction of all concerned.
- Within the Good Neighbour Agreement, people have the right to choose the extent to which they engage with the community.

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ARABIC - 221 million speakers

Arabic is spoken in many varieties in a wide territory across the Middle East and North Africa. It is an official language of 22 countries and used in over 30 countries. It is one of the oldest languages in the world.

Most Arabic speakers can understand each other, even though there are many different dialects and varieties.

Arabic is written from right to left, in a cursive style. It contains 28 basic letters, which change their shape depending on their position in a word.

English	Arabic	Pronunciation tips
Welcome	أهلاً وسهلاً	ah-lan wa sah-lan
Hello	السلام عليكم	as-sah-laam a-lay-kum
How are you?	كيف حالك؟	(f>) kay-fah ḥaa-lik (m>) kay-fah ḥaa-luk
Good	جيد	jay-yid
Pleased to meet you	سعدت بلقائك	so-ued-too bi lika'ek
Thank you	شكراً	shoo-kran
Please	من فضلك	mid fad-lak
Sorry	أسف	ah-sef-a
Goodbye	الى اللقاء	il-ah al-li-kaa

(f>) - spoken by female; (m>) - spoken by male

BULGARIAN - 12 million speakers

Bulgarian is the official language in the Republic of Bulgaria, in South-eastern Europe. It's a Slavic language and is mutually intelligible with Macedonian.

Bulgarian is written with the Cyrillic alphabet. The script contains 30 letters. The pronunciation is quite easy: every word sounds exactly as it is written and every Bulgarian letter has a close English equivalent. However knowing where to put stress in a word is more difficult as there are more no definite rules and so the stress must be learnt for each word.

English	Bulgarian	Pronunciation tips
Welcome	Добре дошли	doh-breh doo-shli
Hello	Здравейте	zdra-vey-tay
Hi	Здрасти	zdra –sti
Good day	Добър ден	doh-ber den
How are you? (frm)	Как сте?	kak ste?
How are you? (inf)	Как си?	kak si?
Very well	Много добре	mno-go doh-breh
Nice to meet you	Приятно ми е	pree-jat-no mi e
Please	Моля	mol-ya
Thank you	Благодаря	bla-go-da-ria
Goodbye	Довиждане	doh-vij-dah-ney

(frm) – formal, (inf) – informal

CHINESE Cantonese - 71 million speakers

Cantonese Chinese has its origin in southern China and it is an official language in Hong Kong and Macau. It is also spoken in some provinces of China and around the world by Chinese diaspora.

Chinese languages are tonal, which means that the same syllable pronounced with a different pitch or intonation has a different meaning. Cantonese dialects have from six to ten or more tones. Pronunciation is the most challenging aspect of learning a tonal language for Europeans. Finding a teacher who can help overcome that barrier is highly recommended.

English	Cantonese	Pronunciation tips
Welcome	歡迎	foon-ying
Hello	你好	lei-how
Good morning	早晨	jo-sahn
How are you?	你好嗎?	lei-ho ma?
Fine	幾好	gei-how
Nice to meet you	幸會	hahng'wuih
Please	請	ching
Thank you	唔該	m-goy-ah
Sorry	對唔住	de-um-jee
Goodbye	再見	joy-geen

CHINESE Mandarin - 900 million speakers

Mandarin Chinese is the most spoken language in the world, with the highest number of native speakers. It is the official language of mainland China and Taiwan, and is one of the official languages of Singapore and the United Nations.

Chinese languages are written with symbols, called Chinese characters, which represent the oldest writing system in the world. There are about 100 000 Chinese characters.

English	Mandarin	Pronunciation tips
Welcome	歡迎	hu-wan ying
Hello	你好	nee-how
How are you?	你好吗？	nee-how ma?
How are you?	身体好吗？	shen-chi how ma?
Fine, thank you	很好, 谢谢	hen how, shey-shey
Nice to meet you	很高兴认识你	hen gao-shing ren-shini
Please	请	ching
Thank you	谢谢	shey-shey
I'm sorry	对不起	dey-boy-che
Goodbye	再见	zai-jian

CZECH - 12 million speakers

Czech is a Slavic language spoken mostly in the Czech Republic. The language is quite similar to Slovak and speakers of either language can usually understand both languages in their written and spoken form.

Until the late 19th century Czech was called Bohemian in English and in medieval times was one of the most popular international languages, as English is today.

English	Czech	Pronunciation Tips
Welcome	Vítáme Vás	vee-tah-may vas
Hello	Dobrý den	doh-bree dehn
Hi	Ahoj	a-hoy
How are you?(frm)	Jak se máte?	yahk seh maa-teh?
How are you?(inf)	Jak se máš?	yahk seh maa-sh?
Well	Dobře	doh-brzheh
Nice to meet you	Těší mě	tyeh-shee myeh
Please	Prosím	pro-seem
Thank you	Děkuji	dye-koo-yih
Goodbye	Na shledanou	nahsh-leh-dah-noh

(frm) – formal, (inf) – informal

FARSI - 100 million speakers

Farsi (Persian) is an Iranian language which originated in Ancient Persia. It is commonly spoken in Iran, Afghanistan, Tajikistan, and Uzbekistan.

Farsi is written with Arabic script (from right to left) and contains 32 letters. Words in Farsi usually are connected which makes the language sound soft and very melodic.

English	Farsi	Pronunciation tips
Welcome	خوش آمدید	hos ah-ma-deed
Hello	سلام	sah-lam
How are you?	حال شما چطور است؟	ha-lay show-ma che- tour ahst
I am fine, thank you	مرسی, من خوبم	man who-bahm, Mer-see
Pleased to meet you	خوشحال شدم از ملاقات شما	khosh-hal sho-dam az mo-la-qat shu- ma
Thank you	تشکر	tash-a-kur
Please	لطفاً	lutef-fan
Sorry	متأسفم!	mo-tahs-sef-ahm
Good bye	خداحافظ	ho-dah ha-fez

FILIPINO - 128 million speakers

Filipino is one of the two official languages of the Philippines where around 120 languages are spoken. Filipino was constitutionally designated as the national language in the mid-20th century. It is based on the established native Tagalog language. Filipino is a major language of education, business, government and media.

English	Filipino	Pronunciation Tips
Welcome	Maligayang pagdating	ma-li-ga-yang pag-ding
Good day	Magandang araw	ma-gahn-dahng ah-row
How are you(frm)	Kumusta po kayo?	koo-moos-tahpoh kah- yoh
How are you?(inf)	Kumusta ka?	koo-moos-tah kah?
I am fine(frm)	Mabuti po naman	mah-boo-teepoh nah-mahn
I am fine(inf)	Mabuti naman	mah-boo-tee nah- mahn
Thank you(frm)	Salamat po	sah-lah-mahtpoh
Thank you(inf)	Salamat	sah-lah-maht
Pleased to meet you (frm)	Kinagagalak ko pong	kee-nah-gah-gah- lahk koh pong
Good bye(frm)	Paalam na po	pah ah-lahmna poh
Good bye(inf)	Paalam	pah ahlahm

(frm) – formal, (inf) – informal

FRENCH - 128 million speakers

French is a Romance language. It is an official language in many countries, including Belgium, France, and Switzerland. French is one of the most studied foreign languages in the world with millions of second language speakers.

French spelling is quite difficult because it is not very phonetic, which means that the same letter used in two different words can make two different sounds.

It is often called the most romantic language in the world.

English	French	Pronunciation Tips
Welcome	Bienvenue	bee-en va-nue
Hello	Bonjour	bohn-zhoor
How are you?	Ça va?	sah-va?
I am good.	Ça va bien	sah-va bee-en
Pleased to meet you	Enchanté	ahn-shan-tay
Thank you	Merci	mehr-see
Please	S'il vous plait	seel voo pleh
Excuse me	Excusez-moi	es-koo-say-mwa
Goodbye	Au revoir	ahr ahv-wah

HINDI - 490 million speakers

Hindi is an Indo-Aryan language. It is one of the official languages of the Republic of India, spoken as a first language by about 40 percent of the population. It is closely related to Urdu. Hindi has more than ten dialects. It uses the Devanagari alphabet. Some Hindi words (such as 'bazaar' and 'guru') were included in English when India was the British colony.

English	Hindi	Pronunciation Tips
Welcome	स्वागतम्	swaa-ga-tam
Hello/hi(inf)	हैलो	helo
Hello	नमस्ते	na-mas-te
Hello/Goodbye	नमस्कार	na-mas-kar
How are you?	आप कैसी हैं?(>m)	aap k-see hey
How are you?	आप कैसे हैं?(>f)	aap k-say hey
How are you?	आप कैसेहैं?(pl)	appk-sayn hey
I am fine	मैंठीक हूँ	mai teek hu
Nice to meet you	आपसे मिलकरबहुत खूशीहुई	āpse milkar bahut khushi huī
Thank you	धन्यवाद	dhun-ya-vaad
Please	कृपया	krup-ya

(inf) – informal, (>f) – spoken to female, (>m) – spoken to male, (pl) – spoken to more than one person

HUNGARIAN - 14.5 million speakers

Hungarian is a Uralic language. It is the official language in Hungary in central Europe. It is spoken by Hungarian communities in the seven neighbouring countries and by diaspora communities worldwide.

Hungarian is written in Latin script with some additional vowels with diacritics.

English	Hungarian	Pronunciation tips
Welcome	Isten Hozott	ish-ten ho-zot
Hello	Szervusz	ser-voos
Hello (inf)	Szia	see-a
How are you?	Mi zu?	mee-zoo?
Fine, thank you	Köszönöm, jól	ko-so-nom, yoal
Nice to meet you	Örvendek	or-ven-dek
Thank you	Köszönöm	ko-so-nom
I'm sorry	Bocsánat	bo-cha-nat
Goodbye	Viszlát	vees-lot

(inf) – informal

LATVIAN - 1.5 million speakers

Latvian (also called Lettish) is the official state language of Latvia, in North-eastern Europe. It is one of the Eastern Baltic languages and it is related to Lithuanian.

The Latvian alphabet contains 35 letters and is based on Latin script.

English	Latvian	Pronunciation tips
Welcome	Sveikt	svehk
Hello	Sveika(>f)	sveh-kah
Hello	Sveiks(>m)	sveh-eeks
How are you?	Kā jums klājas?	kahh yooms klah-yuhs?
Fine	Labi	lah-bee
Thank you	Paldies	pahl-dee-es
Pleased to meet you	Prieks iepazīties	pryehks ea-puh-zee-tee-es
Please	Lūdzu	loo-dzoo
Goodbye	Uz redzēšanos	ooz rehd-zehh-shuh-nohs
Goodbye(inf)	Atā	uh-tahh

(inf) – informal, (>f) - spoken to female, (>m) - spoken to male

LITHUANIAN - 4 million speakers

Lithuanian is a Baltic language related to Latvian. It is the official language of Lithuania.

The Lithuanian alphabet uses Latin script and contains 12 vowels and 20 consonants. The language is very phonetic; one letter often corresponds to a specific sound.

English	Lithuanian	Pronunciation tips
Welcome	Sveiki atvyke	svay-key at-vika
Hello (inf)	Sveika(>f)	svay-kah
	Sveikas(>m)	svay-kahs
Hi / Hello	Labas	lah-bahs
How are you?	Kaip gyvuojate?	kayp gee-vaw-yah-ta?
Fine	Gera	gah-rai
Pleased to meet you	Malonu	mah-law-noo
Please	Prašau	prah-show
Thank you	Ačiū	ah-choo
I'm sorry	Atleiskite	ah-tlais-kee-ta
Goodbye soo-dyah	Sudie	

(inf) – informal, (>f) - spoken to female, (>m) - spoken to male

POLISH - 44 million speakers

Polish is a Slavic language and the official language of Poland, where over 95% Poles declare Polish as their first language.

The language is quite difficult to learn with tongue-bending pronunciation and a system of grammatical gender.

The Polish alphabet is based on Latin script and uses diacritics for additional letters.

English	Polish	Pronunciation Tips
Welcome	Witamy	vee-tah-meh
Good day	Dzień dobry	jen doh-bri
Hi	Cześć	tche-esh-ch
How are you?	Jak się masz?	yah-k sheng mah-sh?
Well	Dobrze	dob-zhe
Please / Here you are	Proszę	pro-she
Thank you	Dziękuję	jen-koo-yeh
I'm sorry / Excuse me	Przepraszam	pshe-pra-sham
Have a nice day	Miłego dnia	mee-uego dne-ea
Good bye	Do widzenia	do vee-dze-nya

PORTUGUESE - 240 million speakers

Portuguese is one of the Romance languages. It is commonly spoken in Portugal, Brazil, Mozambique, Angola, Cape Verde, Guinea-Bissau, Sao Tome, Macau and East Timor. It is one of the most spoken languages in the world.

The pronunciation varies and depends on the region.

English	Portuguese	Pronunciation tips
Welcome	Bem-vindo	bem veen-doh
Good day	Bom dia	bone dee'ah
Hello	Olá	oh-lah
How are you?	Como vai?	co-mo vie'ee?
Well	Bem	behn
All is good.	Tudo bom.	too'doo bone
Pleased to meet you	Prazer em conhecer	prah-zehr ehn koh-nyeh-sehr
Please	Por favor	porh fav-ohr
Thank you	Obrigada(f>)	oh-bree-gah-dah
Thank you	Obrigado (m>)	oh-bree-gah-doo
Goodbye	Adeus	a-day-osh

(f>) - spoken by female, (m>) - spoken by male

ROMANIAN - 26 million speakers

Romanian is one of the Romance languages. It's spoken mainly in Romania, as well as in some parts of Hungary, Serbia, Bulgaria, Moldova and Ukraine.

Many of the Roma people in Belfast are from Romania and speak Romanian; however Romanian shouldn't be mixed up with Romani - the language of the European Roma.

Romanian used to be written in Cyrillic script but now uses Latin script. The pronunciation is very phonetic and quite simple.

English	Romanian	Pronunciation tips
Welcome	Bun venit!	boon ven-eet
Good day	Bună ziua	boo-nuh zee-wah
Hello	Salut/Ciao/ Bună	sah-loot / cheaow /boo-nuh
How are you?	Ce mai faci?	ch eh my fahtch?
Fine	Bine	bee-nay
Nice to meet you	Îmi pare bine.	oohm pah-reh bee-neh
Thank you(frm)	Multumesc	mool-tzoo-mesk
Thank you(inf)	Merci	mehr-see
Goodbye	La revedere	lah reh-veh-deh-reh
Bye(inf)	Pa	pa

(frm) – formal, (inf) – informal

RUSSIAN - 288 million speakers

Russian is the official language of the Russian Federation and one of the official languages of Belarus, Kazakhstan, Kyrgyzstan and the United Nations. It is widely understood in the Ukraine, Belarus, Uzbekistan, Azerbaijan, Turkmenistan, Moldavia and Tajikistan.

Many words in Russian are borrowed from English, Italian, French and German. The Russian alphabet contains 33 letters and is written in Cyrillic script.

English	Russian	Pronunciation tips
Welcome	Добро пожаловать	do-bro po-jahl-o-vitz
Hello	Здравствуйте	zdrahst-vooy-tyeh
Hi	Привет	pree-vyeht
How are you?	Как дела?	kahk dyeh-lah?
Well	Хорошо	ha-ra-shoh
Nice to meet you	Очень приятно	oh-cheen pree-yaht nuh
Please	Пожалуйста	pa-zhal-sta
Thank you	Спасибо	spa-see-ba
I'm sorry	Простите	prah-steet-yeh
See you later	Увидимся	oo-vee-deem-sa
Goodbye	До свидания	da svee-dah-nya

SLOVAK - 5.5 million speakers

Slovak is a Slavic language. It is the official language of Slovakia. It is very closely related to Czech and Czech speakers usually won't have any difficulty understanding Slovak.

Slovak is a language which is easy to read correctly as it contains a few diacritic accent marks: ˇ, ´, ¨, ^ above certain letters.

English	Slovak	Pronunciation tips
Welcome	Vitajte	vee-tay-tche
Good day/Hello	Dobrý deň	doh-bree deh-nyeh
Hi	Ahoj	ah-hoy
How are you?	Ako sa máte?	ah-koh sah maa-teh?
Well	Dobre	doh- breh
Pleased to meet you	Teší ma	tyeh-shee mah
Thank you	Ďakujem	jah-koo-yehm
Please	Prosím	proh-seem
Goodbye	Do videnia	doh vee-deh-nyah

SOMALI - 10 million speakers

Somali is an Afro-Asiatic language. It is an official language of the Somali Republic. It is also spoken in neighbouring East African countries such as: Djibouti, Ethiopia and Kenya, in East Africa.

There are three main dialects within the Somali language. Somali uses four different scripts: Latin, Arabic and two native.

English	Somali	Pronunciation tips
Welcome	Soo dhawow	so da-wo
Hello	Is ka warran	iss ka war-ran
Hi	Haye	ha-yay
How are you?	li warran	ee war-ran
Fine	Waa habad	waa ha-bad
Sorry	Waan ka xumahay	wa ka ho-my
Thank you	Mahadsanid	mad-sanid
Please	Fadlan	fadlan
Good bye	Nabadey	naba-day

SPANISH - 320 million speakers

Spanish is an Ibero-Romance language. It's spoken in Spain and some countries of Central and South America and North Africa. After Mandarin, it has the second highest number of native speakers.

Spanish is written with the Latin alphabet. It uses the opening question and exclamation marks (¿ ¡). Spanish as a phonetic language is quite easy to learn.

Many English words, such as patio and tornado, are borrowed from Spanish.

English	Spanish	Pronunciation tips
Welcome	Bienvenidos	bee-en-ven-e-dos
Hello/Hi (inf)	Hola	oh-lah
Good morning	Buenos días	bweh-nohs dee-ahs
How are you?	¿Cómo estás?	koh-moh ehs-tahs?
Fine	Muy bien	moo-ee byehn
Nice to meet you	Encantada(f>)	ehn-kahn-tah-dah
	Encantado(m>)	ehn-kahn-tah-doh
Please	Por favor	pohr fah-bohr
Goodbye	Adiós	ah-dee-ohs

(inf) – informal, (f>) - spoken by female, (m>) - spoken by male

TETUM - 450 000 speakers

Tetum (also Tetun) is an Austronesian language. Along with Portuguese, Tetum is an official language of the Democratic Republic of East Timor.

Tetum has four main dialects. The language, especially vocabulary has been influenced by Portuguese. The Tetum alphabet contains 28 letters and is based on the Latin script.

There are significant numbers of Tetum speakers living in Northern Ireland.

English	Tetum
Welcome	Ksolok Bodik Mai / Benvindu
Hello	Ola, Oi
How are you?	Diak ka lai? O di'ak ka lae?
Fine, thank you	Diak, obrigada (f>) Diak, obrigadu (m>)
Pleased to meet you	Laran kontenti tebes atu hasoru malu ho ita / Obrigo burodo
Good bye	Hau ba lai / Hepeye / Heppi / Adeus / Atelogu / Ate amanyá
Have a nice day	Sorte diak ba loron ohin
Thank you	Obrigada (f>) / Obrigadu (m>) /a barak

(f>) - spoken by female, (m>) - spoken by male

ADD A LANGUAGE

If you regularly meet with speakers of a language/languages not included in this booklet, use this page to record some words of greeting.

English

Other

**Pronunciation
tips**

Sources and resources

The following websites give more language information:

BBC

www.bbc.co.uk/languages/guide

Ethnologue: Languages of the World

www.ethnologue.com/world

Country by country listing of languages and dialects

Freelang: words and expressions

www.freelang.net/expressions

Various expressions in a variety of languages

Jennifer's Language Pages

users.elite.net/runner/jennifers/greetings.htm

Greetings in more than 2200 languages

Language of the month

www.newburypark.redbridge.sch.uk/langofmonth/

Greetings written and spoken by primary school children

Omniglot

www.omniglot.com/language/phrases

Common phrases and unusual phrases in a large number of languages

Wikitravel

http://wikitravel.org/en/List_of_phrasebooks

Various phrases in different languages

Others:

iLoveLanguages

www.ilovelanguages.com

Say Hello to the World

www.ipl.org/div/hello

Language Museum

www.language-museum.com/

Infoplease

www.infoplease.com/ipa/A0855611.html

SmartPhrase.Com

www.smartphrase.com

Language Materials Project

www.lmp.ucla.edu/Profile.aspx?menu=004

Names from Around the World

www.20000-names.com

Activities for ESL Students

<http://a4esl.org>

Digital Dialects

www.digitaldialects.com

Translated Letters for Schools

www.primaryresources.co.uk/letters/

Dual Language Posters

www.schoolslinks.co.uk/resources_dl.htm

Language Guide

www.languageguide.org

Hello World

www.hello-world.com

Linguata

www.linguata.com

How to Learn any Language

<http://how-to-learn-any-language.com>

Master any Language

www.masteranylanguage.com

Celebrating Language

<http://language.e2bn.org/videobank>

Learn Indian Languages

<http://languageshome.com>

Language School

<http://elanguageschool.net/>

Google Earth

<http://earth.google.com>

Country Profiles

http://news.bbc.co.uk/2/hi/country_profiles

National Anthems

<http://david.national-anthems.net>

Creative Proverbs from Around the World

<http://creativeproverbs.com>

Wikipedia

<http://en.wikipedia.org/wiki>

Kwintessential.co.uk

<http://kwintessential.co.uk/language/about/>

Nations Online

http://nationsonline.org/oneworld/most_spoken_languages.htm

<http://nationsonline.org/oneworld/languages.htm>

Housing and Homelessness

Who in Northern Ireland can help?

All contacts have free telephone interpretation on request. Most websites have some information translated or use Google Translate.

Homelessness

If you think you are homeless, or at risk of becoming homeless, contact the Housing Executive on 03448 920 900. **www.nihe.gov.uk**

Enquiries and to apply for a Housing Executive or housing association house 03448 920 900

The Regional Emergency Social Work Service (RESWS) provides an emergency out of hours service for the Housing Executive when our offices are closed and during holiday periods. Phone 028 95049999

The Department for Social Development (DSD)

Information and advice for Landlords and tenants

www.dsd.ni.gov.uk

Housing Rights – Housing Advice NI

www.housingadviceni.org

Helpline: 028 90245640 during office hours

Housing Rights and the Housing Advice NI website can provide free confidential advice, representation and information.

Housing Benefit

Housing Benefit is a social security benefit paid by the Housing Executive. It helps unemployed people or people on a low income pay their rent and rates. Anyone who has to pay rent or rates for their home can claim. The Housing Executive recommends that you complete a Housing Benefit Application Form in all cases, to allow the Housing Executive to fully consider the circumstances and make a decision. Contact the Housing Executive at 03448 920 902

Intimidation

Don't stay in your home if you don't feel safe. You may be able to get help from the Housing Executive if you have been attacked in your home. If you are renting privately and are having problems your landlord may be able to help. If you own your home the Housing Executive may be able to purchase your home if you have been a victim of intimidation.

Hate Crime

If you have been a victim of Hate Crime contact the Police. 999 for an emergency and 0845 600 8000 for non emergency calls.

NICEM

Bi-lingual Support Workers provide services to victims of racist hate crime, whether they are settled ethnic minorities, migrant workers or asylum seekers and refugees. This NI wide project will supplement Victim Support NI and others.

bilingualsupportworker@nicem.org.uk

NI Direct

www.nidirect.gov.uk A Government website with information including on money, property and housing, tax and benefits, landlord and tenant obligations, advice and legal rights when renting, health and safety in rented accommodation.

Other useful contacts

www.smartmoveni.co.uk Free private rented support and services for low income individuals, and support with deposits. 028 9075 7801

www.simoncommunity.org – 24 hour homeless helpline 0800 171 2222. They will carry out an initial assessment over the phone and then decide which if any of their services they can offer you.

www.citizensadvice.co.uk provide advice including on tenancy agreements, neighbour disputes and finding or renting a home.

www.nicem.org and **www.Belfastmigrantcentre.org** advisors can assist in claiming your benefit entitlements and help with issues regarding disrepair, charges, issues arising between the tenant and landlord, enforcing the contract/ rent book issuing etc

www.homeplusni.org Drop-in centre for (destitute) foreign nationals - meals, clothing, showers, access to emergency accommodation and health clinics. Advice on benefits and housing

www.chni.org.uk Council for the Homeless NI information about how homelessness is defined legally, general sources of advice, and advice if you are a young person or a foreign national.

Self referral accommodation and support

For up to date details of accommodation providers across NI, visit **www.Homelessni.org** an online directory providing information about 400 hostels, advice and support services.

Ballymena Inter Ethnic Forum

20 William Street, Ballymena, BT43 6AW Antrim

E: **admin@bief.org.uk**

T: 028 2564 3605

Lisburn Welcome House

Laganview Enterprise Centre, 69 Drumbeg Drive, Old Warren, Lisburn

T: 028 9266 4443

www.thewelcomehouse.co.uk

Craigavon Intercultural Programme

16 Mandeville Street, Portadown, BT62 3NZ

E: **info@craigavonintercultural.org**

T: 028 3839 3372

www.craigavonintercultural.org

STEP (South Tyrone Empowerment Programme)

Unit T7, Dungannon Business Park, 2, Coalisland Road, Dungannon.

T: 028 87750 211:

info@stepni.org

Chinese Welfare Association

www.cwa-ni.org

1 Stranmillis Embankment, Belfast BT7 1GB

Tel: 028 90 288277

Partners

This booklet has been prepared by EMBRACE NI and kindly donated to the Housing Executive. It is published as an initiative of the Inter Community Network 2013.

Contact Us

If you note an error in this publication, have updated or relevant information or would like more copies please contact us at **Linda.hutchinson@nihe.gov.uk**

Disclaimer

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The Housing Executive is delighted to be working in partnership with EMBRACE NI to support and encourage communication across language barriers.



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